

**CONSUMER GRIEVANCES REDRESSALFORUM**  
**SOUTHERN POWER DISTRIBUTION COMPANY OF A.P LIMITED,**  
**TIRUPATI**

**This the 05<sup>th</sup> day of August' 2024**

**C.G.No.55/2024-25/Kadapa Circle**

**CHAIRPERSON**            **Sri. V. Srinivasa Anjaneya Murthy**  
   **Former Principal District Judge**

**Members Present**

<b>Sri. K. Ramamohan Rao</b>	<b>Member (Finance)</b>
<b>Sri. S.L. Anjani Kumar</b>	<b>Member (Technical)</b>
<b>Smt. G. Eswaramma</b>	<b>Member (Independent)</b>

***Between***

C.Dinesh Kumar, D.No.8/1, 8/2,  
Dorasanippli, Proddatur (M),  
Kadapa District.

Complainant

***AND***

1. Dy. Executive Engineer/O/Proddatur
2. Executive Engineer/O/Proddatur

Respondents

This complaint came up for final hearing before this Forum through video conferencing on 24.07.2024 in the presence of the respondents and the complainant remained absent and having considered the material placed by both the parties, this Forum passed the following:

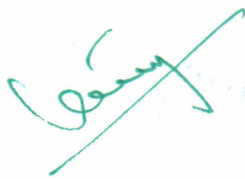
**ORDER**

01. The complainant during the Vidyut Adalat conducted on 24.06.2024 at Proddatur filed the complaint stating that he applied for domestic service connection with 2 KW load on 16.06.2023 but the respondents are asking



him for installation of individual transformer on the ground that the distance between his house and the electric pole is very long.

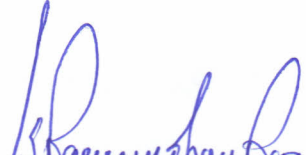
02. The said complaint was registered as C.G.No.55/2024-25 and notices were issued to the respondents calling for their response. The respondents submitted their response stating that subsequent to the complaint, they inspected the premises of the complainant and released the service connection.
03. Complainant absent. Heard the respondents through video conferencing.
04. Subsequent to filing of the complaint, the grievance of the complainant is resolved by the respondents. The complainant, when contacted through phone, reported that the respondents released the service connection and requested to close the complaint. Hence, this Forum opines that this complaint is to be closed as the purpose is served. Accordingly, the complaint is closed. No order as to costs.
05. The complainant is informed that if he is aggrieved by the order of the Forum, he may approach the Hon'ble Vidyut Ombudsman, 3<sup>rd</sup> Floor, Plot.No.38, Adjacent to Kesineni Admin Office, Sriramachandra Nagar, Mahanadu Road, Vijayawada-08 in terms of Clause.13 of Regulation.No.3 of 2016 of Hon'ble APERC within 30 days from the date of receipt of this




order and the prescribed format is available in the website  
vidyutombudsman.ap.gov.in.

Typed to dictation by the computer operator-2 corrected and  
pronounced in the open Forum on this 05<sup>th</sup> day of August'2024.

  
CHAIRPERSON

  
Member (Finance)  
05/08/2024

  
Member (Technical)

  
Member (Independent) 5/8/2024

**Documents marked**

For the complainant: Nil

For the respondents: Nil

**Copy to the**

**Complainant and All the Respondents**

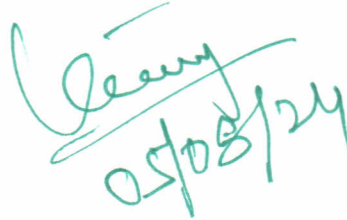
**Copy Submitted to**

**The Chairman & Managing Director/Corporate  
Office/APSPDCL/ Tirupati.**

**The Vidyut Ombudsman, 3<sup>rd</sup> Floor, Plot  
No.38, Sriramachandra Nagar, Vijayawada-08.**

**The Secretary/Hon'ble APERC/Vidyut Niyantrana Bhavan, Adjacent  
to 220/132/33/11 KV AP Carbides Sub Station, Dinnedavarapadu  
Road, Kurnool-518002, State of Andhra Pradesh.**

**The Stock file.**

  
05/08/24